

Terms and conditions

Please, read carefully the terms and conditions below. By using this site means that you accept and agree with the information below.

Our data:

SC FOOD AND WINE SRL

Erou Iancu Nicolae Street, no. 52-54, registred at Trade Register J23/342/2016, RO35526882

Banca Transilvania

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According to Law no. 677/2001, you have the right to access, to interfere with the data, the right not take an individual decision, the right to object and demand to delete the data and the right to appeal to the court if your rights, provided by Legislation, are violated. To exercise these rights, you can address us with **a written request, dated and signed, sent it personally or by post, at our company's office**: SC FOOD AND WINE SRL, Erou Iancu Nicolae Street, no. 52-54, Bucharest.

If you notice that part of your data is incorrect, please contact us as soon as possible.

Using personal information

<http://romaniawinefestival.com> will be able to use your data only for the purpose of selling the products we offer. In this case, we mention: processing your orders, invoicing them, sending newsletters to your email address, submitting offers for our products, solving your requests, questions, suggestions or complaints.

By accessing the site <http://romaniawinefestival.com>, or using it, visiting it, ordering by it, subscribing to the newsletter or sending emails to us at the address/es indicated, you agree to receive electronic notifications, including emails or ads on the site.

Promotional prices and campaigns

Prices on our site include TVA, but they do not include delivery taxes. These will be calculated separately, when you follow the steps of sending your order. Delivery costs will vary, depending on a number of factors: your package destination (in Bucharest, in the country or abroad), if you're having multiple destinations for the packages, and also its/their weight.

The delivery costs are, as follows:

- For Bucharest and Ilfov: 20 lei
- For any other city in the country, sent by Curier Rapid: 20 lei

For deliveries outside the country, it adds transport costs, according to destination country, package weight and product category. In this case, the payment will only be possible online, with a card.

If we run promotional campaigns on <http://romaniawinefestival.com>, related to the products on the site, the conditions for these will be entirely determined by us. Participants will find out these conditions only by accessing the site. Orders that respect all the rules found on the site are the only ones that can benefit from promotions. Please note that promotions only apply to orders that are

registered by us during the time of the promotion and only within the available stock limit. <http://romaniawinefestival.com> does not guarantee the stock availability of the promotional products and may interrupt or cancel it at any time, without any notification in advance.

Limitation of responsibility

<http://romaniawinefestival.com> has not the responsibility to give explanations about any damages, no matter their nature, as a result of the use of the site, the impossibility of accessing it or the services provided by it. Users assume that the use of the site and, implicitly, the purchase of products, is at their own risk.

If some data were displayed incorrectly (including the price of a product) or incorrectly entered in the database, and delivery was not made, we will make every effort to notify you as soon as possible and we will cancel the delivery. We cannot guarantee that site works always properly, so it happens to appear errors on the server; these involve various risks, for example: from damages in what concerns security information, to up to date information on the site.

At the same time, we cannot guarantee the stock availability of products which appear on the site, so we assume the right not to deliver a particular order, partially or wholly.

Using the site

While using the site, you are committed to respect the laws and not engaging in activities such cracking, hacking, or any others similar to these, which can damage the site or are a danger for security information etc; you agree not to modify, copy, share, publish, reproduce, create derivative products or sell any information or services obtained through this site; you are committed to pay any additional costs associated with the use of the site or financial loss resulting from an unauthorized use of the account used for transactions or purchases through this site.

By placing your order and purchasing the products, you accept the terms and conditions of use; their value is comparable to a valid contract between us, as the author/owner/administrator of the website, and you, as our customer.

Suggestions, complaints

For any suggestions or complaints, write to us at mihaela@romaniawinefestival.com. We guarantee that we're doing our best to complete all the tasks, as professionally as possible.